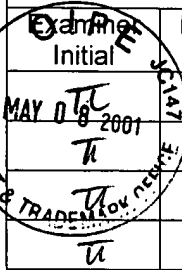


Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 07042-152001	Application No. 09/728,073
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant ERIK HENNUM	
		Filing Date December 4, 2000	Group Art Unit 2173

U.S. Patent Documents

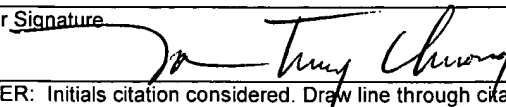
Examiner Initial	Desig. ID	Patent Number	Issue Date	Patentee	Class	Subclass	Filing Date If Appropriate
	AA	5,432,903	07/1995	FRID-NIELSEN			
	AB	5,481,667	01/1996	BIENTEK et al.			
	AC	5,493,658	02/1996	CHIANG et al.			
	AD	5,602,996	02/1997	POWERS III et al.			
	AE	5,678,039	10/14/97	HINKS et al.			
	AF	5,717,879	02/1998	MORAN et al.			
	AG	5,786,815	02/1998	FORD			
	AH	5,798,757	08/1998	SMITH			
	AI	5,883,639	03/1999	WALTON et al.			
	AJ	5,953,011	09/1999	MATSUOKA			
	AK	6,016,467	01/18/00	NEWSTED et al.			

Foreign Patent Documents or Published Foreign Patent Applications

Examiner Initial	Desig. ID	Document Number	Publication Date	Country or Patent Office	Class	Subclass	Translation	
							Yes	No
u	AL	EP 0 509 947 A	21 OCT 1992	EUROPE				
u	AM	EP 0 436 459 A	10 JUL 1991	EUROPE				
	AN							

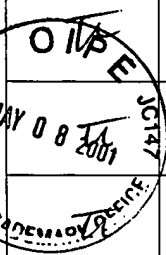
Other Documents (include Author, Title, Date, and Place of Publication)

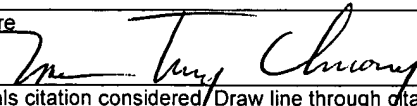
Examiner Initial	Desig. ID	Document
u	AO	Selker, T., "COACH: A TEACHING AGENT THAT LEARNS", Communications of the Association for Computing Machinery, New York, vol. 37, no. 7, 1 July 1994, pp. 93-99.
u	AP	"NETHELP" (NetHelp Release 1.0 8 DK Documentation) and "Software Downloads", http://home.netscape.com/eng/help/sdkl/sdksite.html , pp. 1-14, p. 1, August 1996.
u	AQ	Microsoft Word for Windows 95 Version 7.0 (copyright 1995) Online Help (OLH) System, WordBasic Reference Window, WordBasic Example Window (Screenshots A-D).
u	AR	"msdn online Web Workshop," "XML Developer's Guide" Screen shot E, http://msdn.microsoft.com/xml/c-frame.htm?936810337770#/xml/xmlguide/default.asp , p. 1, before September 9, 1999.

Examiner Signature 	Date Considered 05/27/03
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Substitute Form PTO-1449 (Modified)	U.S. Department of Commerce Patent and Trademark Office	Attorney's Docket No. 07042-152001	Application No. 09/728,073
Information Disclosure Statement by Applicant (Use several sheets if necessary) (37 CFR §1.98(b))		Applicant ERIK HENNUM	
		Filing Date December 4, 2000	Group Art Unit 2173

Other Documents (include Author, Title, Date, and Place of Publication)

Examiner Initial	Desig. ID	Document
	AS	"msdn online Web Workshop," "XML Developer's Guide" Screen shot F, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
	AT	"msdn online Web Workshop," "XML Developer's Guide" Screen shot G, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
	AU	"msdn online Web Workshop," "XML Developer's Guide" Screen shot H, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
	AV	"msdn online Web Workshop," "XML Developer's Guide" Screen shot I, http://msdn.microsoft.com/xml/c-frame.htm?936796858078#/downloads/samples/internet/xml/example_files/default.asp , p. 1, before September 9, 1999.
	AW	"msdn online Web Workshop," "XML Developer's Guide" Screen shot J, http://msdn.microsoft.com/workshop/index/default.asp , p. 1, before September 9, 1999.
	AX	"msdn online Web Workshop," "XML Developer's Guide" Screen shot K, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
	AY	"msdn online Web Workshop," "XML Developer's Guide" Screen shot L, http://msdn.microsoft.com/xml/c-frame.htm#/xml/demos/auction/auction.asp , p. 1, before September 9, 1999.
	AZ	"msdn online Web Workshop," "XML Developer's Guide" Screen shot M, http://msdn.microsoft.com/downloads/samples/internet/xml/book_finder.htm , p. 1, before September 9, 1999.
	AAA	"msdn online Web Workshop," "XML Developer's Guide" Screen shot N, http://msdn.microsoft.com/downloads/samples/internet/xml/book_finder.htm , p. 1, before September 9, 1999.
	ABB	

Examiner Signature 	Date Considered 05/27/03
EXAMINER: Initials citation considered. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.	

Form PTO-1449		U.S. Department of Commerce Patent and Trademark Office		Attorney Docket No. SVL920010533US1		Serial No. 09/728,073	
INFORMATION DISCLOSURE STATEMENT (Use several sheets if necessary) COPY OF PAPERS ORIGINALLY FILED				Applicant: Erik Hennum			
				Filing Date: December 4, 2000		Group Art Unit: 2173	
U.S. PATENT DOCUMENTS							
Examiner Initial		Document Number	Date	Name	Class	Sub-class	Filing Date
<i>u</i>	AA	5,877,757	3/2/99	Baldwin et al.	345	336	5/23/97
FOREIGN PATENT DOCUMENTS							
		Document	Date	Country	Class	Sub-class	Translation Yes/No
<i>u</i>	BA	EP0509947A2	3/27/92	EP	G06F	15/419	Y
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
<i>u</i>	CA	Priestley, M., "Task Oriented or Task Disoriented: Designing a Usable Help Web", September 23, 1998, 16 th Annual International Conference of Computer Documentation Conference Proceedings, pp 194-199.					
<i>u</i>	CB	Rintjema, L. et al., "Creating an HTML Help System for Web-based Products", September 23, 1998, 16 th Annual International Conference of Computer Documentation Conference Proceedings, pp 227-233.					
EXAMINER		<i>W. Tung Chung</i>		DATE CONSIDERED <i>05/27/03</i>			
EXAMINER: Initial if citation considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant (s).							

